BEST'S MARKET SEGMENT REPORT

Our Insight, Your Advantage®

September 28, 2026

A Myriad of Factors Lead to Markedly Improved Homeowners Results

Enhanced pricing sophistication, improved catastrophe risk management, and a disciplined application of refined underwriting guidelines continue to benefit results

Principal Takeaways

- The homeowners segment experienced a significant turnaround in 2025, recovering from a more than $1.3 billion net underwriting loss in 2024 to a $16.5 billion net underwriting gain in 2025.
- The line's results have benefited from more precise data analytics and advanced modeling by carriers to facilitate better risk selection.
- The current reinsurance market is yielding moderate price softening for property catastrophe rates, which enables primary insurers to moderate price increases and expand coverage.
- Although the combined homeowners/ farmowners coverage line is a short-tail line favorable reserve development from prior years aided the line's calendar year loss and LAE ratio in 2025.
- The improving environment is reflected in insurance companies exhibiting a willingness to re-enter the California market.

The US homeowners insurance market continued to demonstrate resilience in 2025, following notably improved results in 2024 by generating the line's first net underwriting profit since 2019. Insurer focus on improved premium adequacy has fortified the line's premium base and included double-digit growth in both direct and net premiums written (DPW and NPW) each year from 2022 through 2024. The higher premium totals combined with a relatively benign catastrophe year in 2025 when no hurricanes made landfalls helped the line's underwriting profitability ratio improve significantly in 2025, falling noticeably below the 100.0 combined ratio breakeven point (**Exhibit 1**). The US property/casualty (P/C) industry, overall, has reported greatly improved underwriting results in each of the past two calendar years. While the private passenger auto line was the key driver, the homeowners line supplemented the auto results, and there is no dispute that the two main personal lines were clearly the driving force for the P/C industry's enhanced profitability during these past two years.

Calendar year 2025 started off in a tumultuous manner for homeowners insurers, with the first quarter dominated by substantial insured losses owing to wildfires in California. Tornado and severe convective storm (SCS) outbreaks across Midwestern, Southern, and Plains states continued the troublesome first half of the year, but the resilience of homeowners insurers was evident in their performance for the entire year.

Homeowners insurers' results through the first half of 2026 reflect a calmer, more favorable start to the year (**Exhibit 2**). The P/C industry's 48.4 first half direct incurred loss ratio was, in fact, the lowest ratio during the past five years. In addition to being aided by a lack of a significant catastrophe event during the first half of 2026, homeowners insurer results in the aggregate continue to benefit from the enhanced pricing sophistication, improved catastrophe risk management practices, and disciplined application of refined underwriting guidelines. Insurers have consistently pushed for higher rates to address their calculated rate level needs, and overall,

Analytical Contacts:
David Blades, Oldwick
+1 (908) 882-1659
David.Blades@ambest.com

Maurice Thomas, Oldwick
+1 (908) 882-2392
Maurice.Thomas@ambest.com

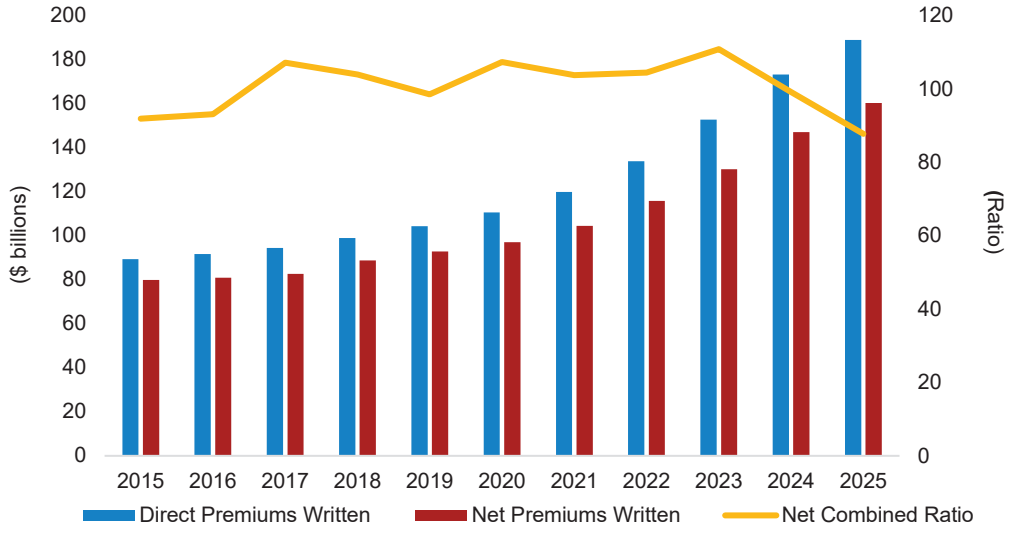
Domenico Robertelli, Oldwick
+1 (908) 882-2308
Domenico.Robertelli@ambest.com

Contributors:
Richard Attanasio, Oldwick
Sridhar Manyem, Oldwick

2026-103

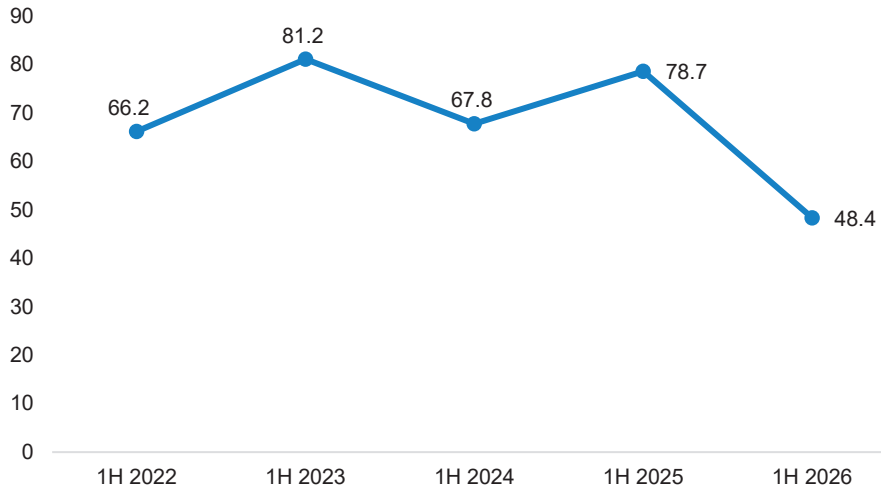
Copyright © 2026 A.M. Best Company, Inc. and/or its affiliates. All rights reserved. No portion of the content may be reproduced, distributed, or stored in a database or retrieval system, or transmitted, or uploaded into any external applications, algorithms, bots or websites, including those using artificial intelligence or machine learning technologies such as large language models (LLM), generative AI (Gen-AI) or retrieval-augmented generation (RAG) in any form or by any means without the prior written permission of AM Best. AM Best does not warrant the accuracy, completeness, or timeliness of the AM Best content. While the content was obtained from sources believed to be reliable, its accuracy is not guaranteed. You specifically acknowledge that neither AM Best nor the content gives any investment, financial, tax, insurance, or legal advice. You are solely responsible for seeking competent professional advice before making any investment, financial, tax or insurance decision. For additional details, refer to our Terms of Use available at the AM Best website: https://web.ambest.com/about/terms-of-use.

Exhibit 1
US Homeowners Multiperil - Premium and Profitability Trends, 2015-2025



Source: BESTLINK

Exhibit 2
US Homeowners Multiperil - First Half Direct Incurred Loss Ratios, 2022-2026



Source: BESTLINK

homeowners insurers are doing a much better job of matching rate to risk, with greater dependence on recent loss trends than historical loss trends. During the past twelve months, through midyear 2026, private passenger insurers have filed for modest rate increases or, in most cases, rate decreases across the majority of US states in recognition of a significant improvement in underwriting results over the past couple of years.

The aggressive push by homeowners insurers for more adequate pricing helped drive the reduction in the underwriting loss reported in 2024 compared to the trend over the past several years. Just as impactful as the rate increases, there have been other underwriting initiatives focused on taking advantage of more precise data analytics and modeling to foster better risk selection. Filings for rate

increases slowed during the latter half of 2025 and that trend has continued through the first half of 2026, reflecting improvement of results in the aggregate and stabilization in the reinsurance market.

Florida Reforms Impact National Underwriting Ratios

Homeowners insurers have put resources into improving their underwriting, claim handling, loss control, and overall efficiency to produce improved bottom-line results. The national results reflect those efforts, but another factor specific to Florida also played a significant role in the improved 2025 results. As a result of tort reforms enacted in the state in 2022 and 2023 designed to reduce fraud and frivolous litigation, the state has experienced a decline in the number of property-related lawsuits according to the Florida Office of Insurance Regulation. Part of the beneficial reforms include eliminating one-way attorney fees and banning assignment of benefits to contractors, both of which previously provided financial incentives for litigation abuse. As a result, many insurers that reassessed open reserves on Florida property claims made decisions to take those reserves down.

The effect of the activity on Florida claims can be seen in **Exhibit 3,** which compares direct loss and loss adjustment expense, underwriting expense, and combined ratios for the top 10 states ranked by 2025 homeowners multiperil direct premiums written. Those states accounted for approximately 54% of total US homeowners multiperil DPW in 2025. With a couple of years of experience understanding how the reforms are affecting claim costs in Florida, in 2025, the loss and loss adjustment expense and combined ratios in Florida dropped precipitously from each of the two years prior. For both measures, the ratios fell well below not only the total US average but also were the lowest of any of the top 10 states by a significant margin. Since Florida is the second largest insurance market in the US, significant reserve release actions on the property claims associated with that sizable premium volume have an outsized impact on national underwriting results.

Loss and Combined Ratios Decline to an 11-Year Low

The measures taken by homeowners insurers to address premium adequacy and negative claim trends started yielding benefits in 2024. Even though underwriting results for the year still represented a net loss, the loss and LAE ratio improved by almost 12 percentage points in that year compared to

Exhibit 3

US Homeowners Multiperil - Top 10 States, 2023-2025 Direct Underwriting Ratios
(Ranked by 2025 Homeowner's Direct Premiums Written, by State)

($ millions)

		2023			2024			2025		
State	2025 HO MP Direct Premiums Written	Loss and Loss Adjustment Expense Ratio	Under-writing Expense Ratio	Combined Ratio	Loss and Loss Adjustment Expense Ratio	Under-writing Expense Ratio	Combined Ratio	Loss and Loss Adjustment Expense Ratio	Under-writing Expense Ratio	Combined Ratio
Texas	20,475	74.8	23.8	98.9	68.1	24.8	93.2	48.6	24.4	73.4
Florida	**18,831**	**45.1**	**23.3**	**68.6**	**59.7**	**24.1**	**84.0**	**14.3**	**24.9**	**39.4**
California	17,727	66.0	24.4	90.6	51.3	24.4	75.9	179.6	25.5	205.3
New York	9,029	53.4	27.7	81.3	45.9	27.8	74.0	45.2	28.1	73.5
Illinois	6,939	101.5	22.9	124.5	81.9	23.7	105.7	65.0	24.6	89.7
Georgia	6,371	87.2	25.3	112.8	117.8	25.3	143.5	50.8	26.0	77.2
Colorado	5,760	120.5	22.4	143.3	73.5	23.0	96.9	33.0	23.5	57.0
Pennsylvania	5,698	67.4	25.0	92.6	55.2	25.1	80.5	55.5	25.6	81.4
North Carolina	5,499	60.7	24.6	85.6	77.9	24.2	102.5	42.8	24.9	68.2
Ohio	5,100	90.9	24.4	115.5	67.2	24.8	92.2	48.5	25.3	74.0
Total US	**188,681**	**74.8**	**24.4**	**99.5**	**65.6**	**24.8**	**90.7**	**58.8**	**25.3**	**84.5**

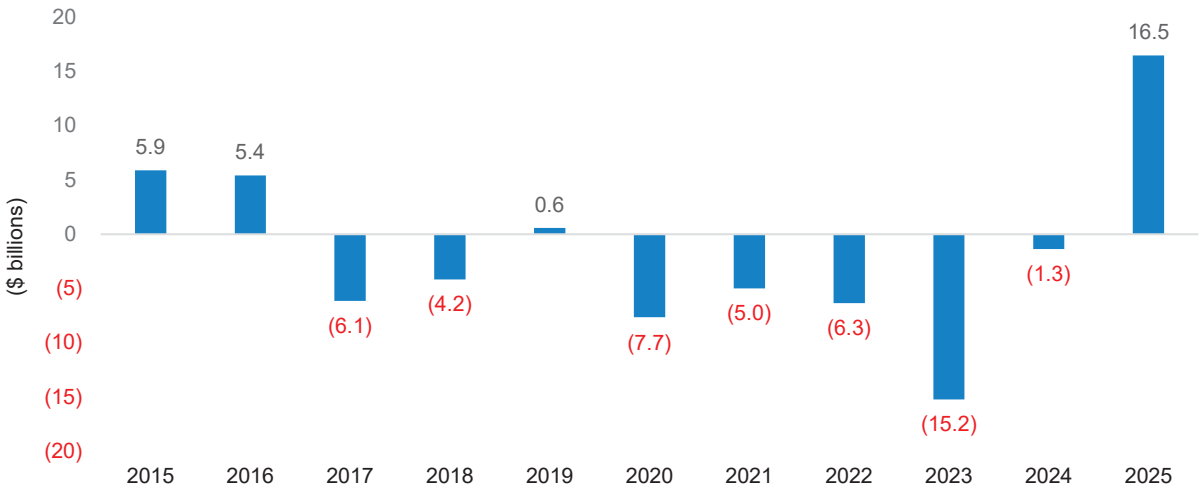
Source: BESTLINK

Exhibit 4
US Homeowners Multiperil - Calendar Year Underwriting Ratios



Note: Policyholder dividend ratio not shown but used in calculating annual net combined ratios.
Source: BESTLINK

Exhibit 5
US Homeowners Multiperil - Net Underwriting Gain or Loss



Source: BESTLINK

the prior year (**Exhibit 4**). That momentum was further strengthened in 2025, with both the line's loss and LAE ratio and the combined ratio for the year reaching their lowest levels across the 11-year, 2015-2025 period. With seven of the last eight years resulting in P/C industry insurers generating a net underwriting loss for homeowners insurance, as shown in **Exhibit 5**, the $16.5 billion underwriting profit in 2025 represented the collective manifestation of years of insurer initiatives. These initiatives span underwriting, claim, and loss control improvements, in addition to the benefits of tort reform.

In the five years immediately prior to 2025, total underwriting losses for homeowners insurers totaled more than $35 billion.

Improvements in catastrophe risk management strategies were also reflected in bottom-line underwriting results in 2025. Homeowners insurers sought significant rate increases, especially in states where results have been decidedly unfavorable. In 2025, insurers began to pull back from those more aggressive rate actions in response to generating underwriting profits. Another factor that enabled primary insurers to file for rate decreases was the property catastrophe reinsurance market coming off its peak pricing in 2023 with reinsurance program renewal pricing softening in 2024, a trend that has continued through midyear 2026's reinsurance renewals.

Rates and Pricing Trends Soften for Primary Insurers and Reinsurers

In 2025, the average approved homeowners rate increase across the US was 7.6%, but through the first half of 2026, that has dropped to 4.3% (**Exhibit 6**). Both percentages pale in comparison to the average approved rate increase of 13.5% in 2024 and helped fortify the net premiums earned for the industry in 2025 and so far in 2026 to offset incurred losses and loss expenses.

Other initiatives, such as inflation guard adjustments, more restrictive underwriting practices, and greater pricing sophistication built on more granular data being available for use in determining rates and in formulating pricing strategies, have been an important part of the positive recent momentum for homeowners insurers. AM Best also believes the segment's better performers are more effective at leveraging technology to enhance underwriting, loss prevention, and service capabilities, particularly in strengthening the risk selection process; however, it should be noted that the line's improvement has not been the same across the board, and not all carriers have benefitted to the same degree. Depending on the states where companies focus their writings, and other differentiations from portfolio to portfolio, key variables could be different with respect to what is needed to produce more positive results.

Exhibit 6

Homeowners Multiperil - Average Approved Rate Changes by State

(%)

	Average Approved Rate Change			Average Approved Rate Change			Average Approved Rate Change	
	2025	1H 2026		2025	1H 2026		2025	1H 2026
AK	8.0%	8.7%	LA	8.0%	6.3%	OK	10.0%	5.1%
AL	7.3%	1.6%	MA	7.1%	3.1%	OR	6.8%	5.6%
AR	12.2%	6.6%	MD	6.4%	1.6%	PA	6.2%	3.8%
AZ	7.6%	3.2%	ME	2.5%	-0.7%	RI	10.8%	2.2%
CA	16.9%	12.2%	MI	6.6%	4.7%	SC	10.7%	9.0%
CO	9.4%	4.8%	MN	13.2%	5.0%	SD	9.7%	2.3%
CT	7.7%	6.0%	MO	5.7%	5.8%	TN	8.5%	4.2%
DC	8.4%	5.8%	MS	8.4%	7.8%	TX	7.5%	0.3%
DE	7.0%	4.1%	MT	6.2%	6.2%	UT	6.3%	9.3%
FL	5.7%	0.5%	NC	7.6%	1.4%	VA	7.9%	1.9%
GA	11.0%	6.2%	ND	6.1%	3.8%	VT	5.9%	1.4%
HI	16.7%	42.9%	NE	10.9%	8.5%	WA	11.2%	21.8%
IA	7.9%	3.3%	NH	3.3%	-2.2%	WI	8.7%	4.2%
ID	6.7%	4.9%	NJ	7.8%	6.3%	WV	5.1%	6.0%
IL	8.1%	4.6%	NY	9.5%	5.4%	WY	n/a	n/a
IN	6.1%	4.7%	NM	5.8%	4.5%			
KS	8.1%	5.7%	NV	13.3%	3.6%			
KY	9.4%	4.0%	OH	7.5%	4.5%	**US Average**	7.6%	4.3%

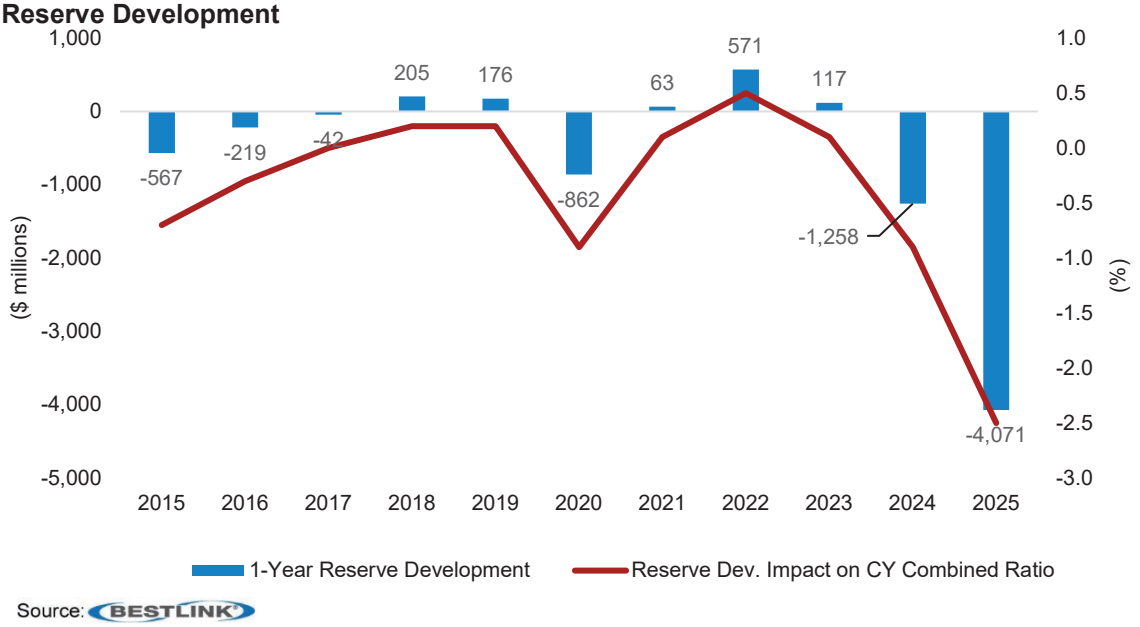
Source: BESTLINK, AM Best data and research

Loss Reserve Development Benefits

Homeowners insurance is a short-tail line of business where claims settle within a relatively short period of time, especially in comparison to long-tail general or commercial automobile lines of coverage where losses can take longer to emerge. Homeowners insurers generally do not count on favorable prior year loss reserve development to meaningfully benefit calendar year profitability. In the last two full calendar years, however, favorable development has aided calendar year significantly,

Exhibit 7

US Homeowners/Farmowners - Loss and Allocated Loss Adjustment Reserve Development



Source: BESTLINK

by more than $1.2 billion in 2024 and almost $4.1 billion in 2025 (**Exhibit 7**). The favorable development benefited the calendar year combined ratios in each year by 0.9 and 2.5 points, respectively. Five groups accounted for 47%, or more than $1.9 billion, of the almost $4.1 billion in favorable prior-year reserve development for the combined homeowners/farmowners multiperil line: USAA Group, American Family Insurance Group, Liberty Mutual Insurance Companies, Chubb INA Group, and RenaissanceRe US Group.

Improved Results Extended to the Majority of the US

During the past decade, volatility in homeowners results has been significant year-over-year in states more prone to catastrophic weather events. The number of states susceptible to severe weather has seemingly increased as tornados, wildfires, hailstorms, and severe thunderstorms have occurred with increasing frequency across a larger number of states. During the same time frame, insurers have invested in sophisticated modeling tools to improve the quality of their overall book of business to better adapt to changing climatic conditions. While severe weather has become more problematic over the long term, in 2025, many states experienced milder weather and in turn, improved underwriting results were reported in a higher number of states.

As shown in **Exhibit 8**, comparing 2024 and 2025 results, homeowners insurers enjoyed a respite from the type of weather-related catastrophe activity in recent years when P/C insurers experienced multi-billion dollar underwriting losses writing homeowners insurance. Of the top 20 states in terms of homeowners multiperil DPW, accounting for a little more than 75% of the country's homeowners DPW, fourteen had lower direct combined ratios in 2025 than in 2024. In most instances, the

differences were at least 10 or more percentage points lower, and in seven of those states, the year-to-year difference was 20 percentage points or more. Unsurprisingly, California has the highest direct combined ratio in 2025, going against this trend, with the state's homeowners results unable to overcome the multitude of wildfire losses at the start of the year. Among the top 20 states, Missouri was the only other state with a combined ratio over 100 in 2025, as the state experienced record-breaking catastrophic weather, including five presidential disaster declarations between May and July, and reports of more than 100 tornadoes in total.

From 2015 through 2023, the number of states posting unprofitable homeowners results on a direct basis (states with direct combined ratios greater than 100) grew, although there has been some year-to-year volatility in that regard (**Exhibit 9**). Calendar years 2020, 2022, and 2023 generated the highest number of such states during that period at 15, 14, and 17, respectively. Only 10 states had a 100 or greater combined ratio in 2024, and that number declined to 5 in 2025.

Exhibit 8

US Homeowners Multiperil - Top 20 States - Direct Combined Ratios

(Ranked by 2025 Homeowners Direct Premiums Written, by state)

($ millions)

State	2025 HO DPW	2024 Direct Combined Ratio	2025 Direct Combined Ratio
Texas	20,475	93.2	73.4
Florida	18,831	84.0	39.4
California	17,727	75.9	205.3
New York	9,029	74.0	73.5
Illinois	6,939	105.7	89.7
Georgia	6,371	143.5	77.2
Colorado	5,760	96.9	57.0
Pennsylvania	5,698	80.5	81.4
North Carolina	5,499	102.5	68.2
Ohio	5,100	92.2	74.0
Michigan	4,736	91.5	82.0
New Jersey	4,616	79.8	71.7
Minnesota	4,607	92.9	69.0
Virginia	4,349	75.6	70.2
Massachusetts	4,034	61.1	62.6
Tennessee	3,864	85.3	78.6
Washington	3,851	99.6	73.5
Missouri	3,716	121.7	131.5
Arizona	3,671	80.1	73.4
Indiana	3,551	88.0	87.1

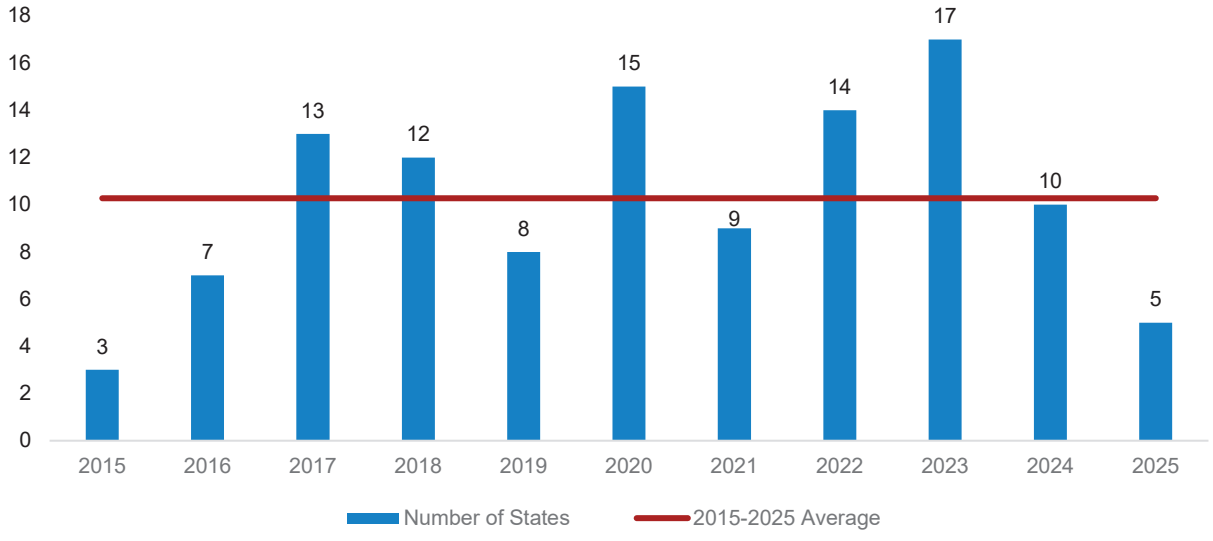
Source: BESTLINK

Leading Insurers Largely Remain the Same, but Citizens Drops Again

The homeowners insurance market leaders were the companies that seemingly benefitted most from the combination of fewer insured losses from weather-related catastrophes and the coalescence of

Exhibit 9

US Homeowners - Number of States with Direct Combined Ratios Over 100



Source: BESTLINK

Exhibit 10

US Homeowners Multiperil - Top 20 Insurers

(Ranked by 2025 Homeowners Multiperil Direct Premiums Written)

($ millions)

	2024			2025			
	DPW	Market Share (%)	Net Loss and LAE Ratio	DPW	2024-2025 DPW % Change	Market Share (%)	Net Loss and LAE Ratio
State Farm Group	31,461	18.9	82.4	35,270	12.1	18.9	67.5
Allstate Insurance Group	15,490	9.5	68.9	17,766	14.7	9.5	61.8
USAA Group	11,904	7.1	84.7	13,255	11.3	7.1	64.4
Farmers Insurance Group	9,672	5.7	58.8	10,481	8.4	5.6	46.5
Liberty Mutual Insurance Companies	10,610	6.2	65.7	10,396	-2.0	5.6	52.0
American Family Insurance Group	8,616	5.2	68.0	9,716	12.8	5.2	50.6
Travelers Group	8,154	4.6	67.7	8,622	5.7	4.6	65.9
Chubb INA Group	4,394	2.5	51.8	4,711	7.2	2.5	72.3
Auto-Owners Insurance Group	3,435	2.2	88.2	4,138	20.5	2.2	55.0
Erie Insurance Group	3,329	2.0	77.8	3,710	11.5	2.0	74.9
Nationwide Property & Casualty Group	3,726	1.9	70.9	3,495	-6.2	1.9	49.0
Progressive Insurance Group	3,274	1.8	68.3	3,336	1.9	1.8	43.3
Universal Insurance Holdings Group	1,954	1.1	79.3	2,018	3.3	1.1	70.9
Tokio Marine US PC Group	1,670	1.0	61.0	1,952	16.8	1.0	58.6
The Cincinnati Insurance Companies	1,598	1.0	65.5	1,907	19.3	1.0	80.6
Auto Club Enterprises Insurance Group	1,603	1.0	88.5	1,797	12.1	1.0	106.5
CSAA Insurance Group	1,533	0.9	58.7	1,719	12.2	0.9	56.9
Mercury Casualty Group	1,428	0.9	69.4	1,674	17.2	0.9	82.6
Citizens Property Insurance Corporation[1]	2,718	1.6	130.8	1,503	-44.7	0.8	29.6
Florida Peninsula Group	1,172	0.8	34.7	1,476	26.0	0.7	27.4
Total PC Industry	**173,086**	**100.0**	**72.8**	**188,879**	**9.1**	**100.0**	**61.1**

Total US PC Industry DPW totals include all US states and territories.

1 Citizens Property Insurance Corporation Net Loss Ratios shown represent Pure Net Loss Ratios, excluding loss adjustment expenses.

Source: BESTLINK

the underwriting, pricing, and claim-handling initiatives that homeowners insurers had initiated years prior. Even with average rate increases declining nationwide in 2025, six of the top 20 ranked by 2025 homeowners multiperil DPW experienced double-digit growth in 2025 (**Exhibit 10**). In addition, sixteen of the top 20 reported improved net loss and loss adjustment expense ratios for their homeowners portfolios. State Farm and Allstate remained in the top two positions in the homeowners market nationally, despite a sizable gap between the two. State Farm's 2025 homeowners DPW was almost double that of Allstate. It also reflects how concentrated the US homeowners insurance segment has become: that the top 20 in 2025 consisted of 19 of the same companies from 2024, with the sole exception being Florida Peninsula moving into the 20th spot, replacing Amica Mutual Group, which dropped to 21st. Otherwise, outside of a slight move up or down the list, all other members of the top 20 remained the same.

It was notable that the top 5 homeowners insurers remained the same; Farmers Insurance Group (Farmers) and Liberty Mutual switched places in 2025, with Farmers ascending to the #4 position and Liberty Mutual dropping to #5. The key change in rankings was that Liberty Mutual experienced a premium decline in its homeowners book while Farmers grew by 8.4% year-over-year. Liberty Mutual's

premium decline was attributable to lower average written premium per policy, in addition to the decline also reflecting prior underwriting actions taken to address book mix and improve profitability. Conversely, Farmers continues to focus on its long-term goal of sustained, profitable growth in 2025.

Florida's Citizens' Property Insurance Corporation (Citizens) dropped to #19 from #13, in line with the established depopulation program to reduce the number of policies written by Citizens and transition homeowners to private insurers willing to provide coverage. With the Florida homeowners market's improvement following the enactment of tort reforms, the expectation is that a greater number of private insurers will offer residents homeowners insurance options.

US Migration Affects Insured Loss Trends

AM Best believes that population migration to states that are more susceptible to weather-related catastrophes is likely continue to be an important driver of insured losses. Urbanization and rising populations have become the norm in some areas and regions that are susceptible to natural perils. Population growth in states that are disproportionately impacted by extreme weather events, including secondary peril events, can lead to rising insured loss totals. Catastrophes, including storms and wildfires that strike densely populated US communities, have contributed to the rise in insured losses. This is especially true in areas that have become even more populated over the last 20 or so years.

According to the U.S. Census Bureau, using April 1, 2020 population estimates as a base, the US population has increased by approximately 10.2 million, or 3.1% through July of 2025 (**Exhibit 11**). Geographically, population in the South increased by almost 7.4 million across those five years, the largest increase in any region. The other three regions for which data was captured in this data set were the Northeast, Midwest, and West. The states that added the most to their population were Texas (2.47 million), Florida (1.87 million), North Carolina (748,000), South Carolina (438,000), and Arizona (437,000) (all totals shown are rounded U.S. Census estimates). Those five states accounted for 58% of the population growth. Each of those states, except for Arizona, has had at least one year

Exhibit 11

US States With Largest Population Growth, 2020-2025

	Population Estimate (as of July 1)						
State	2020	2021	2022	2023	2024	2025	2020-2025 Growth
United States	**331,578,104**	**332,100,166**	**333,996,304**	**336,755,052**	**340,003,797**	**341,784,857**	**10,206,753**
Northeast	57,436,027	57,234,503	57,174,375	57,458,539	57,940,522	58,042,054	606,027
Midwest	68,979,566	68,867,096	68,872,112	69,132,050	69,518,281	69,762,666	783,100
South	126,473,371	127,380,165	129,066,102	130,894,372	132,662,072	133,833,983	7,360,612
West	78,689,140	78,618,402	78,883,715	79,270,091	79,882,922	80,146,154	1,457,014
Texas	29,237,895	29,572,672	30,118,002	30,719,247	31,318,578	31,709,821	2,471,926
Florida	21,591,325	21,836,698	22,413,989	22,929,248	23,265,838	23,462,518	1,871,193
North Carolina	10,450,215	10,565,503	10,705,768	10,871,849	11,052,061	11,197,968	747,753
South Carolina	5,131,992	5,194,346	5,288,957	5,390,798	5,490,316	5,570,274	438,282
Arizona	7,186,647	7,274,022	7,370,065	7,452,073	7,556,424	7,623,818	437,171

Source: U.S. Census Bureau, Population Division

during the past decade, with a direct loss and LAE ratio higher than 100, indicating an underwriting loss has been suffered even before considering any of the underwriting expenses incurred to write that business. This reinforces the idea that population movement around the country could result in higher losses incurred.

Residents have been moving from regions like New England and the mid-Atlantic, which have not historically been affected by frequent, severe weather-related catastrophes as often, to the Gulf Coast

and Southern inland states that are prone to severe convective storms. Increasingly volatile climatic conditions and changing demographic and construction exposures could increase the volatility of homeowners insurance in the medium term. Risk management initiatives such as concentration management, reinsurance utilization, capital modeling and optimization along with underwriting and pricing will detemine the industry's results.

Published by AM Best

BEST'S MARKET SEGMENT REPORT

A.M. Best Company Inc.
Oldwick, NJ
CHAIRMAN, PRESIDENT & CEO **Arthur Snyder III**
SENIOR VICE PRESIDENT & CFO **Cynthia Young**
SENIOR VICE PRESIDENT **Lee McDonald**

A.M. Best Rating Services Inc.
Oldwick, NJ
PRESIDENT **James Gillard**
EXECUTIVE VICE PRESIDENT & COO **Stefan W. Holzberger**
EXECUTIVE VICE PRESIDENT & CSO **Andrea Keenan**
EXECUTIVE VICE PRESIDENT & CIO **James F. Snee**
SENIOR MANAGING DIRECTOR & CRO **Kenneth Johnson**
SENIOR MANAGING DIRECTOR & CCO **Edward H. Easop**

AMERICAS

WORLD HEADQUARTERS
A.M. Best Company, Inc.
A.M. Best Rating Services, Inc.
1 Ambest Road, Oldwick, NJ 08858
Phone: +1 908 439 2200

MEXICO CITY
A.M. Best América Latina, S.A. de C.V.
Av. Paseo de la Reforma 412, Piso 23,
Col. Juárez, Alcaldía Cuauhtémoc, C.P. 06600, Mexico City, Mexico
Phone: +52 55 1102 2720

EUROPE, MIDDLE EAST & AFRICA (EMEA)

LONDON
A.M. Best Europe - Information Services Limited
A.M. Best Europe - Rating Services Limited
12 Arthur Street, 8th Floor, London, UK EC4R 9AB
Phone: +44 20 7626 6264

AMSTERDAM
A.M. Best (EU) Rating Services B.V.
NoMA House, Gustav Mahlerlaan 1212, 1081 LA Amsterdam, Netherlands
Phone: +31 20 308 5420

DUBAI*
A.M. Best Europe - Rating Services Ltd. - DIFC Branch*
Office 102, Tower 2, Currency House, DIFC
P.O. Box 506617, Dubai, UAE
Phone: +971 4375 2780
*Regulated by the DFSA as a Credit Rating Agency

ASIA-PACIFIC

HONG KONG
A.M. Best Asia-Pacific Limited
Unit 4004 Central Plaza, 18 Harbour Road, Wanchai, Hong Kong
Phone: +852 2827 3400

SINGAPORE
A.M. Best Asia-Pacific (Singapore) Pte. Ltd
8 Cross Street, #21-03 Manulife Tower
Singapore 048424
Phone: +65 6303 5000



Best's Financial Strength Rating (FSR): an independent opinion of an insurer's financial strength and ability to meet its ongoing insurance policy and contract obligations. An FSR is not assigned to specific insurance policies or contracts.

Best's Issuer Credit Rating (ICR): an independent opinion of an entity's ability to meet its ongoing financial obligations and can be issued on either a long- or short-term basis.

Best's Issue Credit Rating (IR): an independent opinion of credit quality assigned to issues that gauges the ability to meet the terms of the obligation and can be issued on a long- or short-term basis (obligations with original maturities generally less than one year).

Best's National Scale Rating (NSR): a relative measure of credit-worthiness in a specific local jurisdiction that is issued on a long-term basis and derived exclusively by mapping the NSR from a corresponding global ICR using a transition chart.

Rating Disclosure: Use and Limitations

A Best's Credit Rating (BCR) is a forward-looking independent and objective opinion regarding an insurer's, issuer's or financial obligation's relative creditworthiness. The opinion represents a comprehensive analysis consisting of a quantitative and qualitative evaluation of balance sheet strength, operating performance, business profile, and enterprise risk management or, where appropriate, the specific nature and details of a security. Because a BCR is a forward-looking opinion as of the date it is released, it cannot be considered as a fact or guarantee of future credit quality and therefore cannot be described as accurate or inaccurate. A BCR is a relative measure of risk that implies credit quality and is assigned using a scale with a defined population of categories and notches. Entities or obligations assigned the same BCR symbol developed using the same scale, should not be viewed as completely identical in terms of credit quality. Alternatively, they are alike in category (or notches within a category), but given there is a prescribed progression of categories (and notches) used in assigning the ratings of a much larger population of entities or obligations, the categories (notches) cannot mirror the precise subtleties of risk that are inherent within similarly rated entities or obligations. While a BCR reflects the opinion of A.M. Best Rating Services, Inc. (AM Best) of relative creditworthiness, it is not an indicator or predictor of defined impairment or default probability with respect to any specific insurer, issuer or financial obligation. A BCR is not investment advice, nor should it be construed as a consulting or advisory service, as such; it is not intended to be utilized as a recommendation to purchase, hold or terminate any insurance policy, contract, security or any other financial obligation, nor does it address the suitability of any particular policy or contract for a specific purpose or purchaser. Users of a BCR should not rely on it in making any investment decision; however, if used, the BCR must be considered as only one factor. Users must make their own evaluation of each investment decision. A BCR opinion is provided on an "as is" basis without any expressed or implied warranty. In addition, a BCR may be changed, suspended or withdrawn at any time for any reason at the sole discretion of AM Best.

Version 011624